

Steve Zagarola

Co-founder and Managing Partner, Northwest Center for Performance Excellence (NWCPE)



Steve has been designing studies and teaching with Stat-Ease's DOE software since his introduction to DOE with Douglas Montgomery in 1992. He is an Executive Master Black Belt certified by the Six Sigma Management Institute by Dr. Mikel J. Harry -- one of the cofounders of the Six Sigma methodology from Motorola. He has provided technical editing for the 2012 edition of Six Sigma for Dummies - John Wiley & Sons.

Steve spent 24 years of professional life working in engineering and management positions in diverse private industries including High

Tech, Energy Generation, Apparel, Plastics, and Food and Beverage and 21 years as a founder and operator of three organizations dedicated to training, consulting, coaching and mentoring individuals and diverse organizations in private and public sectors in Lean Six Sigma, Statistical Process Control, DOE in English and Spanish. Steve founded Six Sigma programs at Portland State University, Oregon State University, and the Universidad de San Francisco in Quito, Ecuador.

Steve earned his bachelor's degree in mechanical engineering from Georgia Tech and completed post-graduation studies in psychology at Georgia Tech and Georgia State University in Atlanta, GA USA.